

DO YOU HAVE IDEAS ON HOW TO IMPROVE **YOUR COMMUNITY**?

Please contact the Resident Support Specialist with ideas for:



COMMUNITY EVENTS



COMMUNITY CONVERSATION OR CLUBS



ENHANCEMENT OF A COMMUNITY FEATURE



IDEAS FOR THE LARGER NEIGHBORHOOD

WHAT ARE THE **BENEFITS** OF THIS **PROGRAM**?

- 1** Enhance our residents' quality of life
- 2** Promote housing success and stability
- 3** Improve access to community resources
- 4** Strengthen our communities and neighborhoods



Resident Support Program 952-906-7219



RESIDENT SUPPORT PROGRAM



THIES & TALLE
MANAGEMENT

RESIDENT SUPPORT PROGRAM MISSION

Our mission is to connect residents of Thies & Talle Properties to services that enhance their housing experience and improve their quality of life.

The Resident Support Specialist works with a variety of local service providers and resources to meet your needs. These collaborations allow us to make referrals to our network based on your personal preferences.

HOW DOES THE PROGRAM WORK?

If you are interested in our services you can:

- 1** Call 952-906-7219 to schedule a meeting or discuss your situation.
- 2** Talk to your property management staff and they will send us your contact information.

Your meeting will focus on connecting you to services that will help you to achieve your goals.

WHAT IS THE PURPOSE OF THIS PROGRAM?

Thies & Talle Management takes pride in providing the highest quality of housing. This includes outstanding service to all residents. We believe that offering residents opportunities in all aspects of their lives will improve our communities as a whole.

WHAT TYPES OF REFERRALS ARE AVAILABLE?

- ✓ Emergency Assistance or Utility Assistance Programs
- ✓ Personal Budgeting / Financial Educational Programs
- ✓ Parenting Resources and Education
- ✓ Job Training / Employment Workshops
- ✓ Family Conflict Resolution or Violence Prevention / Intervention
- ✓ Housekeeping / Home Care Resources
- ✓ Healthcare or Mental Health Care Resources
- ✓ Youth Programs and Workshops
- ✓ Elder Care Support

WILL THE RESIDENT SUPPORT PROGRAM AFFECT MY HOUSING?

The Resident Support Program is designed to be a service for our residents to enhance their housing experience. Participation in this program is voluntary. If you have violated the terms of your lease, you may be offered services to achieve lease compliance. However, your continued residency is dependent on your lease compliance and not on the services offered or provided.

Our Resident Support Specialist is dedicated to navigating through the various programs and resources available to you. The program is designed to be a benefit for our residents and empower each person to meet their personal objectives.

WHAT DOES THE RESIDENT SUPPORT PROGRAM NOT DO?

Resident Support Services staff will not:

- 1** Give legal advice
- 2** Give a health care diagnosis / directive to a resident
- 3** Create a formal complaint against management or assist in the writing or reporting of a complaint